

*Risk Estimation Questionnaire*

**Previous experience:** *Have you experienced these risks/ Misuse Cases before? Please, mark those Misuse Cases which have happened to you before:*

- MUC1: Your new laptop crashes within the first year.
- MUC2: Your new laptop crashes within the first three years.
- MUC3: Your laptop crashes.
- MUC4: Under load, the performance of the Google search becomes low.
- MUC5: Under load, the Google search takes 3 seconds instead of 0.2 seconds.
- MUC6: A typing error in the search string.
- MUC6: A typing error in the search string leads to an (almost) empty list of hits.
- MUC7: You have found a list of hits and opened 20 of these in a new window/ tab. Then, your browser crashes and all these pages get lost. You must restart your search.
- MUC8: You want to search on web pages are in another language than the search string.
- MUC9: You search for an English search string but you want to find web pages in another language.
- MUC10: You search for pages which contain all of three key words, and additionally one out of three synonyms. However, Google also finds pages which contain only one or two of the key words.

*How **certain** do you feel about your estimations of **probability**? For each of the three scales, mark the corresponding box:*

	<b>Very certain</b>	<b>Rather certain</b>	<b>Undecided</b>	<b>Rather uncertain</b>	<b>Very uncertain</b>
<b>Probability of MUC in % of the number of uses</b>					
<b>Average times per year</b>					
<b>Probability in 1-7 points</b>					

*Risk Estimation Questionnaire*

*Please, estimate by how much the probability might be uncertain. Are there Misuse Cases or requirements where you are especially uncertain? Which are these?*

	<b>Uncertainty</b>	<b>Misuse Cases where you were especially uncertain</b>	<b>Requirements where you were especially uncertain</b>
<b>Probability of MUC in % of the number of uses</b>	± ____ %		
<b>Average times per year</b>	± ____ times		
<b>Probability in 1-7 points</b>	± ____ points		

*Remarks and explanations:*

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Risk Estimation Questionnaire

How **certain** do you feel about your estimations of **damage**? For each of the three scales, mark the corresponding box:

	Very certain	Rather certain	Undecided	Rather uncertain	Very uncertain
damage to you in €					
damage to you in hours of time lost					
Your dissatisfaction in 1-7 points					
damage to you in 1-7 points					

Please, estimate by how much the probability might be uncertain. Are there Misuse Cases or requirements where you are especially uncertain? Which are these?

	Uncertainty	Misuse Cases where you were especially uncertain	Requirements where you were especially uncertain
damage to you in €	± ____ €		
damage to you in hours of time lost	± ____ hours		
Your dissatisfaction in 1-7 points	± ____ points		
damage to you in 1-7 points	± ____ points		

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*Risk Estimation Questionnaire*

*Remarks and explanations:*

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*Is risk estimation easy to execute?*

- Very easy
- Rather easy
- Undecided
- Rather difficult
- Very difficult

*Are probabilities easy to estimate?*

- Very easy
- Rather easy
- Undecided
- Rather difficult
- Very difficult

*Are damages easy to estimate?*

- Very easy
- Rather easy
- Undecided
- Rather difficult
- Very difficult

*Do you expect that your estimates are reasonable, realistic and useful?*

- Very reasonable, etc.
  - Rather reasonable, etc.
  - Undecided
  - Rather not reasonable, etc.
  - Not reasonable etc. at all
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*Do you have remarks concerning the method?*

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